

Capability Statement



Infinitely Virtual

Infinitely Virtual (IV) is a leading provider of enterprise-grade cloud hosting and managed IT solutions for Small and Medium-Sized Businesses (SMBs) and government entities. Since 2007, IV has helped organizations build secure, scalable, and reliable IT environments. Leveraging its proprietary Enterprise Virtualization Environment™ (E.V.E.), IV delivers 100% uptime, robust cybersecurity, and unlimited scalability. IV offers a full suite of services – from virtual servers to comprehensive IT management – built on trust, transparency, and innovation. IV is committed to data protection, regulatory compliance, and 24/7 U.S. based support, making it a trusted partner across industries.

Core Competencies

Infinitely Virtual provides tailored cloud IT solutions and managed services designed to meet the stringent requirements of government contracts, including:

- **Dedicated Cloud Hosting & Virtualization:**

High-performance virtual servers, file servers, web servers, and remote desktop environments – powered by IV's proprietary platform to ensure uptime, scalability, and security.

- **Managed IT Services:**

End-to-end IT support including endpoint protection, patch management, device monitoring, 24/7 help desk, and strategic IT planning to streamline operations and reduce costs.

- **Cybersecurity:**

Advanced protection with Managed Detection and Response (MDR), AI-powered email filtering, DNS filtering, multi-factor authentication (MFA), and user training to guard against threats.

- **Data Protection & Disaster Recovery:**

Robust onsite and offsite backups, application-consistent snapshots, replication, and failover solutions to ensure business continuity and rapid recovery.

- **Application Hosting:**

Reliable hosting for business-critical applications including Microsoft 365, QuickBooks, and Thomson Reuters solutions – ensuring performance, security, and accessibility.

- **Remote Desktop:**

Deliver virtual desktops to end-users via the Internet – accessible securely from any device, anywhere.

- **Compliance Support:**

HIPAA-compliant hosting and services aligned with regulations like the FTC Safeguards Rule. IV also provides Written Information Security Programs (WISP) and tailored risk assessments to help businesses proactively identify vulnerabilities and meet evolving compliance requirements.



Certifications & Compliance

Infinitely Virtual meets rigorous industry standards through a range of third-party audits, regulatory frameworks, and vendor certifications. These certifications demonstrate our commitment to security, reliability, and compliance – ensuring clients in regulated industries can trust us with sensitive data and mission-critical applications.

- **SOC 2 Type II Audited:**
Validates strong controls for security, availability, and confidentiality.
- **HIPAA Audited Hosting:**
Meets strict standards for safeguarding protected health information (PHI).
- **SSAE 16 Audited Infrastructure:**
Verifies data center controls for integrity and operational reliability.
- **PCI-Aware Infrastructure:**
Supports secure processing of payment and financial data.
- **Microsoft Cloud Solutions Provider:**
Enables direct provisioning and expert support for Microsoft services.

Past Performance

Infinitely Virtual has a proven track record of delivering secure, scalable IT solutions for clients across a wide range of industries – including Accounting & CPA Networks, Healthcare Providers, Financial Services Firms, Legal Practices, Higher Education, and Government Entities.

Our experience spans both small and enterprise-scale deployments, ensuring compliance, reliability, and 24/7 support where it matters most.

- **Stapf Financial:**
Reduced IT costs and improved application availability through secure cloud hosting – demonstrating IV's reliability in managing sensitive financial data for accounting and advisory firms.
- **Colorado Law Group, LLC:**
Enabled a distributed legal team across Colorado with a secure, scalable cloud infrastructure – ensuring seamless access and strong data protection for attorneys and staff.
- **Adirondack Solutions (Ohio University):**
Partnered to deliver IT infrastructure supporting over 8,000 users – highlighting IV's ability to scale for complex educational environments and high user volume.



Differentiators

- **Reliable Uptime:**
Built on a stable and redundant infrastructure that delivers consistently high availability for mission-critical operations.
- **Free White-Glove Migration:**
Complimentary migration of applications and data from on-premises or other cloud providers, minimizing downtime and risk.
- **U.S.-Based Support:**
24/7 access to expert engineers via phone, email, or web portal, with immediate response and resolution for urgent needs.
- **Customizable Solutions:**
Tailored virtual servers with adjustable CPU, RAM, and storage to meet specific agency requirements without over-provisioning.
- **Proven Security:**
Multi-layered protection with Managed Detection and Response (MDR) and compliance-ready infrastructure, for regulated industries.
- **Cost-Effective:**
Affordable, predictable monthly pricing with no hidden fees or long-term contracts, maximizing budget efficiency.

Clients and Industries Served

Infinitely Virtual supports a broad range of industries where uptime, data security, and flexibility are essential. Our clients span professional services – each with unique IT challenges we're built to solve.

- **Accounting & Payroll:**
Secure, high-uptime infrastructure that keeps critical apps running smoothly during tax season.
- **Construction:**
Empower field teams with secure access to data and project tools – whether in the office or on the job site.
- **Healthcare:**
Stay focused on patient care with HIPAA-compliant hosting that ensures privacy, security, and system reliability.
- **Law Practices:**
Protect sensitive case data and collaborate securely with compliant, always-available legal application hosting.
- **Retail & Hospitality:**
Deliver consistent guest and customer experiences backed by reliable infrastructure and responsive IT support.
- **Software Providers:**
Launch and scale SaaS solutions with confidence using fast, secure cloud hosting built for performance and growth.

About IV

Infinitely Virtual is the most comprehensive and customer-focused IT service provider for SMBs. Since 2007, we've been helping SMBs solve real business challenges with IT solutions and services that leverage our revolutionary Enterprise Virtualization Environment™ (E.V.E.). When you work with IV, you get a dedicated team of experts whose sole responsibility is to help you achieve your goals with an efficient, cost-effective cloud infrastructure and expert IT management services tailored to your business, application, data, and user requirements.

www.infinitelyvirtual.com

FREE MIGRATION

Connect with us today!

Sales@infinitelyvirtual.com

 (866) 257-8455